



# MOBLEY FURNITURE OUTLET

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## **MOBLEY FURNITURE CUSTOMER WARRANTY**

Mobley Furniture (MFO) is proud of our warranty policy and considers it to be one of the best in the furniture industry. In addition to all factory warranties, MFO guarantees the product to be free of manufacture defects for **ONE YEAR\*** from date of purchase. *If MFO originally delivered the product*, MFO will inspect, pick up, repair, and return the item at no charge to the buyer. MFO and our partner manufacturers reserve the right to determine how to best resolve a defect. In most cases this will be done with parts or repairs. In some cases, the item may be replaced when a repair is not possible. Specific warranty limitations are given below.

-  As long as Mobley is able to repair the item in house, there will never be additional charges for labor. Our customer will only be responsible for parts (if not covered) and shipping. If the item must be taken to a secondary source for repair, customer will be liable for all charges for labor after the one year period.
-  Most of our partner manufacturers have a one year warranty with limitations. Specific Information about each of our partners is available upon request. Upholstery materials (fabric and leather) are excluded from this warranty. Problems with these items are subject to manufacturer warranty only.
-  If the item was originally picked up at the MFO warehouse, then it becomes the buyer's responsibility to return the item for inspection/repair.
-  If the buyer moves to a new location after delivery and the location is farther than the original delivery, then either the item must be returned for inspection/repair or an additional "pick-up/return" charge will be added. The charge will depend on the location of the buyer.
-  All items closed out are purchased with no warranty. This includes all items in our "Clearance Corner", as well as all items on the main floor that are marked with a "Clearance Corner" tag. If unsure about an item, please ask your sales professional for clarification.
-  This warranty is not transferable.

In addition to this warranty, Mobley also offers an extended warranty that is provided by Ultra Shield. The additional charge for this is dependent on the amount of furniture covered. This warranty does not apply to "closeouts" and is only available at the time between initial purchase and delivery. It can not be added at a later date after delivery.